## ORACLE + Deloitte.

**Ecosystems & Alliances** | Client Success Stories

# Breaking through bottlenecks and undergoing comprehensive transformation

## **Steadily building human resource sharing center**

As Chinese firms intensify their strategic overhaul of human resources, more clients are prioritizing HRSSC (Human Resources Shared Service Center) construction and optimization. Deloitte China has assisted a major multinational photovoltaic enterprise in establishing HRSSC and transitioning to the "three-pillar human resources" model.



#### **About Client**

The client is a leading player in the Chinese photovoltaic industry, dedicated to technological innovation and supporting global zero-carbon goals with "green electricity + green hydrogen" products and solutions. The client is listed on the main board of the Shanghai Stock Exchange and has actively expanded its overseas manufacturing bases and sales institutions in recent years. Its business footprint covers more than 150 countries and regions, with over 60,000 employees worldwide.

#### Requirements

In order to adapt to the needs of business strategic layout and global operations, client is actively exploring transformation paths, striving to break traditional management models, separating the development of human resource policies from standard services, and gradually transition to the "three pillars of human resources" model. They are taking the lead in establishing HRSSC and gradually improving HRBP (Human Resources Business Partner) and COE (Center of Expertise) teams.

#### **Value Proposition**

Deloitte China is dedicated to driving HR transformation, fostering talent and promoting the healthy development enterprise. Utilizing tools like Oracle PeopleSoft, it steadily assists clients in building HRSSC systems, maximizing human capital efficiency, and achieving five business goals.

Efficient platform

Support the operation and data sharing of human resources business across the entire company, including headquarters, various business units, domestic subsidiaries, and overseas offices with a unified platform.

**Empowering** organizations

Standardize HR business processes, integrate various business modules, and improve the efficiency of transactional work processing.

Scientific decision making

Ensure that the management can access human resources management-related information in a timely, comprehensive, and accurate manner through the data platform, to support scientific resource allocation and strategic decision-making.

Experience optimization

Standardize the response mechanism for demands, to ensure high-quality implementation of human resources business, focusing on optimizing employee experience and enriching employee care content.

Standardized control

Vertically support the headquarters in controlling various business units and branches; Horizontally ensuring that branch offices in various regions are aligned and standardized, sharing operational models, processes, and best practices.

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# Full customer journey support, significant benefits from enterprise human efficiency management

During the rapid development phase of enterprises, Deloitte continuously assists clients in establishing HRSSC, and progressively implements the goal of Oracle system construction, establishes the "three pillars of human resources" model to achieve high efficiency and centralization of daily work processing, unify the workflow and data standards of the entire group, make attendance and salary management transparent, improve the user experience of employees at all levels, effectively reduce employment risks, break through human resource management bottlenecks, and ensure the high-speed and sustainable enterprise development.

Initial establishment of **shared services**, covering headquarters, various business units Implement a shared service model in China and building mature HRBP and COE teams

Continuously optimize the various business aspects of the **shared center**, to adapt to the rapid business development Promote data integration with overseas organizations and continuously upgrade digital management

2017

2019

2021

Cover approximately 50,000 employees worldwide, with continuous integration and expansion of the business.

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#### **Deloitte** × Oracle

Deloitte's market-leading innovation, professional insights and networks, industry experience, and Oracle's industry-leading cloud technology enable the client to increase enterprise value and committed to becoming a digital strategic partner for customers, jointly helping them increase enterprise value, meet their all-round needs, and make them agile, innovative, and forward-looking in the market.

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#### About Deloitte

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We serve with integrity, uphold quality and strive to innovate. With our professional excellence, insight across industries, and intelligent technology solutions, we help clients and partners from many sectors seize opportunities, tackle challenges and attain world-class, high-quality development goals.

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