

Using new care delivery models to improve access and affordability

Continued transition from volume-based/fee-for-service (FFS) models to value-based care (VBC)

A successful value-based payments strategy likely requires:

- payer/provider collaboration
- sharing of patients' health data
- IT and analytical support

Technology is helping in this transition:

- virtual health/telehealth
- wearables
- sensors, biometrics

Virtual health

64% of consumers point to convenience and access as important benefits of virtual health

Physicians' top benefits:

- improved patient access to care
- improved patient satisfaction
- staying connected with patients and their caregivers

Barriers of virtual health

- lack of reimbursement
- complex licensing requirements
- high cost of the technologies
- reliability/errors
- privacy & security

Social determinants of health often have a greater impact on health outcomes than does health care



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