

Recruiting, developing, and retaining top talent



Staffing can represent up to **70%** of a hospital's cost



Causes of current staffing issues:

- increased demand/heavy workload
- declining morale
- poor work/life balance
- well-being concerns

Three dimensions shaping the future of work

What work can be automated?

- AI
- Cognitive tech
- Robotics

Where is the work done?

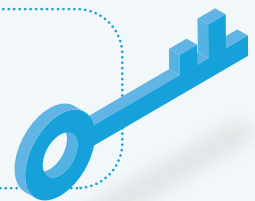
- Telehealth
- Digital medicine
- Remote monitoring



Who can do the work?

- Clinical recruitment
- Alternative models
 - ✚ Part-time
 - ✚ Crowdsourced
 - ✚ Contractors
 - ✚ Automated
 - ✚ Freelancers

Key point—innovative approaches to workforce planning, recruitment, skills development, and technology use will be key for the future of work



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